

# Vehicle Service History Report

DL01AB1234 | Mahindra Scorpio-N | SAMPLE

SAMPLE REPORT • FOR DEMONSTRATION PURPOSES ONLY • DATA IS FICTITIOUS

Report Generated: 24 May 2026

## VEHICLE OVERVIEW

Vehicle

Mahindra Scorpio-N

Variant

D AT 2WD Z8 S 7-Seater

Fuel / Transmission

Diesel / Automatic

Registration No.

DL01AB1234

Warranty Start

10 March 2024

Current Odometer

50,083 KM

Total Visits: 7

Free Services: 3

Paid Services: 3

Accident Repairs: 1

## SERVICE TIMELINE — ALL 7 VISITS

#1 07 Apr 2024 2,539 KM FREE 1st Free Service

**What happened:** First scheduled service at 2,539 KM. Standard oil and filter change with cabin filter replacement. Customer reported low mileage, fuel gauge issue, and power window switch problem. Engine coating and underbody protection applied as add-on treatments.

### Customer Complaints:

- Low average (mileage) complaint
- Rear right power window switch not fitting properly
- Fuel gauge not showing correctly

**Key Parts Used (9):** Engine Oil (Maximile Ultra V4 6L) • Oil Filter with O-Ring • Air Filter • Disposable Protective Cover • HVAC Cabin Filter • Battery Water Top-up • RustKlean Treatment • Windshield Washer Fluid • AC Freshener

#2 29 Jul 2024 10,000 KM FREE 2nd Free Service

**What happened:** Second free service at 10,000 KM. Besides routine oil/filter change, rear brake pads were replaced (unusual this early — only 10,000 KM). ECU software was updated under warranty. Wheel alignment and balancing done.

### Customer Complaints:

- EMS ECU software update required
- Rear RH door switch going down since last service

**Key Parts Used (12):** Engine Oil (Maximile Ultra V4 6L) • Oil Filter with O-Ring • Air Filter • Rear Brake Pads Kit • Grease Sachet • Brake Fluid DOT 4 • HVAC Cabin Filter • Battery Water Top-up • RustKlean Treatment • Windshield Washer Fluid • Sticker Balancing Weight • MaxiClean DEF 6L

### Point of Attention

Rear brake pads replaced at just 10,000 KM — this is significantly earlier than expected (typically 30,000–40,000 KM). Could indicate a manufacturing defect, aggressive braking habit, or a stuck caliper issue. Worth monitoring closely.

#3 20 Jan 2025 20,001 KM FREE 3rd Free Service

**What happened:** Third free service at 20,001 KM. Front brake pads were replaced. Interior enrichment add-on applied. Minimal parts data available in OEM record for this visit.

### Point of Attention

Front brake pads replaced at 20,001 KM — again earlier than normal. Combined with rear pads at 10,000 KM, this suggests a recurring brake wear pattern that needs investigation.

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#4 19 Jun 2025 31,969 KM ACCIDENT Accidental Repair

**What happened:** Accident repair visit. The left front side of the vehicle was damaged — left fender panel, left headlamp, front bumper, front fascia bracket, and left wheel arch cladding were all replaced. The entire repair was covered under insurance.

**Customer Complaints:**

- Accidental repair needed

**Key Parts Used (8):** CED Panel Fender (Left) • Scrivet 6mm (10 pcs) • Head Lamp Assembly High (Left) • Front Fascia Bracket Assembly (Left) • Front Bumper Fascia Upper • Front Wheel Arch Cladding Assembly (Left) • Bolts (5 pcs) • Nuts (10 pcs)

**Red Flag — Buyer Should Note**

This was a front-left side collision. Fender, headlamp, bumper, and wheel arch were replaced. While the repair was done at an authorized center using genuine parts, buyers should physically inspect the left front area for paint consistency, panel gaps, and fitment quality.

#5 24 Jun 2025 31,988 KM PAID Paid Service (30K)

**What happened:** Major service at 31,988 KM. Extensive brake work done — front brake pads replaced again, rear brake pads replaced again (2nd time), and both rear brake calipers replaced entirely. Both front calipers were overhauled. This confirms a systemic brake issue. Fuel filter also replaced. Customer reported door/dicky noise on rough roads.

**Customer Complaints:**

- All doors and dicky making noise while driving on rough roads (last 15 days)

**Key Parts Used (11):** Engine Oil (Maximile Ultra 6L + Elite 1.8L) • Oil Filter with O-Ring • Air Filter • Front Brake Pads Kit • Brake Fluid DOT 4 • Fuel Filter Element Cartridge with O-Ring • HVAC Cabin Filter • Battery Water Top-up • EGR Cleaner • Windshield Washer Fluid • Synthetic Lubricant Spray

**Red Flag — Buyer Should Note**

This is a RED FLAG visit. Front pads replaced for the 2nd time (last done at 20K KM), rear pads for the 3rd time (10K, then unknown, now 32K), plus both rear calipers fully replaced and front calipers overhauled. This points to a confirmed brake system defect — likely sticking calipers causing premature pad wear. The vehicle has had chronic brake issues since 10,000 KM.

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#6 03 Dec 2025 42,164 KM PAID Paid Service (40K)

**What happened:** Scheduled service at 42,164 KM. Rear brake pads replaced yet again (4th set overall). Front calipers overhauled again. Door noise complaint persists from previous visit (unresolved). Dashboard silver box flashing error continues.

**Customer Complaints:**

- Silver box flashing error code 10.45.2X
- All doors and dicky making chu-chu noise while driving (ongoing)

**Key Parts Used (12):** Engine Oil (Maximile Ultra V4 6L) • Oil Filter with O-Ring • Air Filter • Rear Brake Pads Kit • Disposable Protective Cover • Balancing Weight Clip-On (6 pcs) • MaxiClean DEF 10L • Battery Water Top-up • EGR Cleaner • Multipurpose Spray • Rodent Repellent Spray • Windshield Washer Fluid

**⚠ Point of Attention**

Rear brake pads replaced for the 4th time in just 42,164 KM. Front calipers needed overhaul again just 10,000 KM after the last one. The brake system issue has NOT been fully resolved despite multiple interventions. The door noise complaint is also unresolved across two visits.

#7 16 Apr 2026 50,083 KM PAID Paid Service (50K)

**What happened:** Latest service at 50,083 KM. Standard oil and filter change with DEF (diesel exhaust fluid) top-up. Customer reported persistent DEF warning light on dashboard for the last 5 days. Brake fluid topped up. Multiple cleaning and maintenance consumables applied.

**Customer Complaints:**

- DEF light showing in cluster meter continuously (last 5 days)

**Key Parts Used (15):** Engine Oil (Maximile Ultra V4 6L) • Oil Filter with O-Ring • Air Filter • Grease Sachet (2 pcs) • Disposable Protective Cover • Brake Fluid DOT 4 (2 bottles) • HVAC Cabin Filter • MaxiClean DEF 10L + 6L • AC Freshener • Battery Water Top-up (2) • EGR Cleaner • Multipurpose Spray • Rodent Repellent Spray • Windshield Washer Fluid (2) • Involve Elements Pro Gold Dust (air freshener)

**⚠ Point of Attention**

DEF system warning light persisting for 5 days could indicate a DEF quality issue, SCR catalyst problem, or NOx sensor fault. If unresolved, this can derate the engine (reduce power). Needs follow-up to confirm if the warning cleared after DEF refill.

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## ⚙️ PARTS REPLACEMENT TRACKER

Part	Last Replaced	At KM	Interval	Next Due	Status
Engine Oil	16 Apr 2026	50,083	10,000 KM	~60,083 KM	Good
Oil Filter	16 Apr 2026	50,083	10,000 KM	~60,083 KM	Good
Air Filter	16 Apr 2026	50,083	10,000 KM	~60,083 KM	Good
HVAC Cabin Filter	16 Apr 2026	50,083	10,000 KM	~60,083 KM	Good
Brake Fluid DOT 4	16 Apr 2026	50,083	20,000 KM	~70,083 KM	Good
DEF Fluid (MaxiClean)	16 Apr 2026	50,083	10,000 KM	~60,083 KM	Good
Brake Pads — Front	24 Jun 2025	31,988	30,000 KM	~61,988 KM	Monitor
Brake Pads — Rear	03 Dec 2025	42,164	30,000 KM	~72,164 KM	Monitor
Rear Brake Calipers	24 Jun 2025	31,988	80,000 KM	~111,988 KM	Monitor
Front Caliper O/H	03 Dec 2025	42,164	40,000 KM	~82,164 KM	Monitor
Fuel Filter Element	24 Jun 2025	31,988	30,000 KM	~61,988 KM	Attention
Battery	Not Replaced	—	3 Years	~Mar 2027	Attention

### 🔴 Brake System — Chronic Issue Detected

This vehicle has had its brake pads replaced 7 times across front and rear in just 50,083 KM: Rear pads at 10K, Front pads at 20K, Front+Rear pads + Rear calipers replaced + Front calipers overhauled at 32K, Rear pads + Front caliper O/H again at 42K. This is a well-documented, recurring brake defect. Future buyer should budget for continued brake maintenance and negotiate price accordingly.

## 📊 ODOMETER CONSISTENCY CHECK

#	Date	KM	KM Since Last	Days Gap	KM/Day	Verdict
1	07 Apr 2024	2,539	—	—	—	Baseline
2	29 Jul 2024	10,000	7,461	113	66.0	Normal
3	20 Jan 2025	20,001	10,001	175	57.1	Normal
4	19 Jun 2025	31,969	11,968	150	79.8	High
5	24 Jun 2025	31,988	19	5	3.8	Normal
6	03 Dec 2025	42,164	10,176	162	62.8	Normal
7	16 Apr 2026	50,083	7,919	134	59.1	Normal

### ✅ Odometer Tampering Check: PASSED

All 7 service records show consistent, progressive odometer increases. Daily usage averages 57-80 KM/day, which is typical for a diesel SUV used for daily commuting + highway trips. Visit 4 and 5 are just 5 days apart (accident repair followed by scheduled service) which is normal. No signs of odometer rollback or tampering.

## FINAL VERDICT &amp; BUYER ADVISORY

## Overall Assessment — BUY WITH CAUTION

This Mahindra Scorpio-N Z8 S (2024, Diesel AT) has been **regularly serviced at authorized Mahindra centers** with 7 visits in 2 years covering 50,083 KM. The vehicle has a clean odometer record with no signs of tampering. However, there are **three significant concerns**:

**(1) Chronic brake system issue** — pads replaced 7 times + calipers replaced/overhauled multiple times in just 50K KM. **(2) Front-left accident damage** — fender, headlamp, bumper, and wheel arch replaced (insurance claim). **(3) Unresolved complaints** — door noise issue persists across multiple visits, and DEF warning light was flagged at the last service.

## Must Check Before Buying

- Inspect entire brake system thoroughly — test for pulling, vibration, and pedal feel
- Physically inspect left front area — check paint match, panel gaps, headlamp alignment
- Check all doors and dicky for rattling noise on bumpy surface
- Verify DEF warning light is cleared — test drive for 15+ KM
- Check if ECU software is latest version
- Inspect front caliper pins and slides for proper lubrication

## Price Negotiation Points

Chronic brake defect: **Justify ₹20K-30K deduction**

Accident history: **Justify ₹40K-60K deduction**

Unresolved door noise: **Justify ₹5K-10K deduction**

DEF system concern: **Potential ₹10K-15K repair**

Fuel filter due soon: **₹2,000-3,000**

Total negotiation leverage: **₹77K - 1.18L off asking price**

**Disclaimer:** This is a SAMPLE report containing fictitious data generated for demonstration purposes only and does not relate to any real vehicle. In production, this report does not guarantee completeness of third-party data and does not replace a physical inspection by a qualified mechanic. Service records from unauthorized workshops are not captured. For disputes, contact support@challanwala.com.